

Health Overview & Scrutiny Committee (HOSC) 7 February 2024



Report of: Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) and One Care

Title: Recovering access to primary care

Ward: All

Officer Presenting Report: Ruth Hughes, Chief Executive Officer, One Care
Bev Haworth, Deputy Head of Primary Care Development, BNSSG ICB

Recommendations:

Members are recommended to note the contents of this report and take assurance in the progress being made locally to improve access to primary care.

The significant issues in the report are:

In May 2023, the joint NHS and Department of Health and Social Care [Delivery Plan for Recovering Access to Primary Care](#) was published.

There are four key areas:

- Empowering patients to manage their own health
- Implementing modern general practice access
- Building capacity
- Cutting bureaucracy

We have developed a local system plan to help with recovering access to primary care which is now being implemented and under regular review.



1. Summary

This briefing provides an overview of recovering access to primary care including:

- Background
- Development of our System Access Improvement Plan
- Transition cover and transformation funding
- Patient feedback
- Improvement support
- General practice activity

2. Context

Please see slides and appendix.

3. Policy

This work relates to the joint NHS and Department of Health and Social Care [Delivery Plan for Recovering Access to Primary Care](#).

4. Consultation

The BNSSG ICB response to the access recovery plan and development of the system level access improvement plan has been based on the patient survey results. Communication and engagement with patients is an ongoing process using a mixture of methods as outlined in the attached slides.

5. Public Sector Equality Duties

An Equality and Health Inequalities Impact Assessment has been completed for the access recovery plan. The delivery plan is designed to address the known health inequalities and improve the equality regarding access to primary care across the system.

Appendices:

- BNSSG ICB Board paper, 2 November 2023 - BNSSG System Level Access Improvement Plan
- Slide Deck

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Background Papers: None.